

Quickstart

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From within Windows, find the files that you want to convert. Select the file(s) with the mouse and right click on a selected file. A menu will appear; Select "Convert to" and then choose the new sound format and the software will start!

All your converted files will be stored in a folder called "[Converted Audio Files](#)" for easy access. When the conversion is finished, it will [play a train whistle sound](#).

ITS THAT EASY!!!

Note: This help file covers 2 products: Acoustica MP3 To Wave Converter PLUS and Acoustica Audio Converter Pro.



(You will see this Pro icon next to features available in the pro version)

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Many thanks to the LAME team for their work on the LAME encoder. See their website at mp3dev.org/mp3/

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Overview

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This simple program will make it easy to convert [MP3 files into Wave files](#) or [Wave files into MP3 files](#)!

How does it work?

By simply right clicking a file, folder or a group of files, you can start the conversion process. You can change the conversion folder at any time via the [options dialog](#) . You can also convert files by dragging and dropping them onto the software's desktop icon. [More on conversion basics.](#)

Convert to WAV : By default, the software will convert your compressed audio files into CD-quality format Wave files, which is 44khz, 16bit stereo. (Many CD-audio creation programs require CD quality format.) [More on creating WAV files..](#)

Convert to MP3 : If you are converting from WAV or WMA to MP3, the software will default to encode at 192 kbps, stereo MP3s. (You may also choose to convert MP3s to MP3s in order to get all your MP3s at a consistent format and rate.) [More on creating MP3 files ...](#)

Convert to WMA : If you are converting from WAV or MP3 to WMA, the software will default to encode at 128 kbps, 44 kHz stereo MP3s. (You may also choose to convert WMAs to WMAs in order to get all your WMAs at a consistent format and rate.) [More on creating WMA files ...](#)



Convert to OGG: OGG is a royalty free format that is slowly picking up in support. The sound quality is extremely high, although encoding is slower. [More on creating OGG files ...](#) *(Only available in Audio Converter Pro)*



Convert from CDA: Convert or 'rip' tracks straight from your audio CDs. Convert them to WAV, WMA, OGG & MP3 right from the right click! [More on ripping audio CDs ...](#) *(Only available in Audio Converter Pro)*

Why would I use this software?

Here are a few reasons why you might use this software.

- Create CD compatible WAV files so you can burn them on a CD.
- Convert MP3s to WAVs so you can edit them in a sound editor.
- Convert your custom WAV creations into MP3

- Convert your WMA files to MP3 or WAV.
- Convert your MP3s to lower or higher quality format MP3 files
- Convert your MP3s to WMA files.
- Normalize your MP3, WMA or WAV files.
- Batch convert entire folders to a specific format.
- Rip audio CDs or convert CDA files. *(Only available in Audio Converter Pro.o)*
- Convert or encode OGG files *(Only available in Audio Converter Pro.)*

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Many thanks to the LAME team for their work on the LAME encoder. See their website at mp3dev.org/mp3/

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Converting Basics

There are several ways to convert your audio files.

1. **Right click it.** You can convert a file by right clicking on it within Windows! A menu will pop up and you simply need to select "[Convert to WAV](#)" or "[Convert to MP3](#)" and others depending on what format you are converting to. (Note that this default will be different for each type of file that you right click on.)

If you right click on a WAV file, it will default to "Convert to MP3".

If you right click on an MP3 or WMA file, it will default to "Convert to WAV".

If you right click on a [play list](#), it will default to "Convert to WAV".

2. **Drag it.** You can convert files by simply dragging and dropping them onto the software's icon on your desktop.

If you drag a WAV file onto the icon, it will convert it to an MP3.

If you drag an MP3 or WMA file onto the icon, it will convert it to a WAV.

If you drag a [play list](#) onto the icon, it will convert all selected files into WAV.

3. **Right click the second menu option.** The third option is to right click on a file and select the second menu item with the icon which will be "Convert to... ". A submenu will pop up with other format options (MP3, WMA, OGG, or WAV). Thus you have a way to convert an MP3 into an MP3 or a WAV into a WAV. Why might you do this?

- Convert your MP3s to lower or higher quality format MP3 files
- Convert your WMAs to lower or higher quality format WMA files
- Normalize your MP3, WMA or WAV files.
- Convert your MP3, WMA or WAV files into a specific format.
- Rip or convert all your CDs into MP3 or OGG. (*Only available in Audio Converter Pro.*)
- Convert all your MP3s into OGGs (*Only available in Audio Converter Pro.*)

4. **Right click on a folder or CD to convert the entire folder and sub-folders.** If you have to convert an entire folder and/or all sub-folders and their audio files, you can simply right click on the master/parent folder to convert all folders!!! A submenu will pop up with an option "Convert this folder's audio files" and then just select the desired format! (For those that like to minimize clicking.) (*Ripping CDs is only available in Audio Converter Pro.*)

Ripping A CD



(Available in Audio Converter Pro.)

Ripping or converting a CD track into a WAV, MP3, WMA or OGG is incredibly easy with Acoustica Audio Converter Pro.

1. Insert an audio CD into your CD drive.
2. Double click "My Computer"
3. Right click on the CD drive that you just put the audio CD in and select "Explore"
4. Right click on the track that you'd like to rip and then select "Convert To..." followed by selecting the format you'd like to rip to!

That's it! No clunky interfaces to load. The software automatically names and tags the tracks by looking up the CD on the freeDB so that its not simply called "Track1.mp3", etc.

Creating WAV Files

1. MP3 to WAV

You can create WAV files by simply right clicking on an MP3 file. A menu will pop up with various options. Make sure to select the menu item that says "Convert to WAV".

2. WAV, OGG or WMA to WAV

If you are trying to convert a WAV, OGG or WMA to a new WAV, you can select the second menu item, which will pop up a submenu. Make sure to click on the "WAV" item on the submenu and the conversion will begin. (*OGG is only available in Audio Converter Pro.*)

3. Play List to WAV

If you are trying to convert a [play list](#) of various formats to WAV, right click on the play list and make sure to select the menu item that says "Convert to WAV". The software will create WAV files as specified in the [Options](#).

Alternatively, you may drag and drop the file onto the software's icon on the desktop to start the conversion to WAV.

4. Convert a folder's audio files to WAV

To convert a folder's audio files in one right click operation, simply right click on a folder and select "Convert this folder's audio files to" and then select WAV from the pop up menu. (If the folder has subfolders it will ask you if you want to convert the subfolder's audio files as well.)



(Available in Audio Converter Pro.)

5. Rip a CD or a track to WAV

To rip an entire CD or a track to WAV, double click "My Computer", followed by right clicking on a CD and then clicking "Explore". Right click on one or more of the "Track.CDA" files and select "Convert To WAV". ** Note that the software will automatically look up the proper names in freedb.org, and, therefore the converted file may not start with "track", etc.

Creating MP3 Files

1. WAV to MP3

You can create MP3 files by simply right clicking on a WAV file. A menu will pop up with various options. Make sure to select the menu item that says "Convert to MP3".

2. MP3, OGG or WMA to MP3

If you are trying to convert an MP3, OGG or WMA to a new MP3, you can select the second menu item, which will pop up a submenu. Make sure to click on the "MP3" item on the submenu and the conversion will begin. (*OGG is only available in Audio Converter Pro.*)

3. Play List to MP3

If you are trying to convert a [play list](#) of various formats to MP3, you need to select the second menu item, which will pop up a submenu. Make sure to select the "MP3" item on the submenu and the conversion will begin. The software will create MP3 files as specified in the [Options](#).

4. Convert a folder's audio files to MP3

To convert a folder's audio files in one right click operation, simply right click on a folder and select "Convert this folder's audio files to" and then select MP3 from the pop up menu. (If the folder has subfolders it will ask you if you want to convert the subfolder's audio files as well.)



(Available in Audio Converter Pro.)

5. Rip a CD or a track to MP3

To rip an entire CD or a track to MP3, double click "My Computer", followed by right clicking on a CD and then clicking "Explore". Right click on one or more of the "Track.CDA" files and select "Convert To", followed by clicking "MP3" on the pop up menu. ** Note that the software will automatically look up the track names in freedb.org, and, therefore the converted file may not start with "track", etc.

Creating WMA Files

1. WAV, OGG or MP3 to WMA

You can create WMA files by simply right clicking on a WAV, OGG or MP3 file. A menu will pop up with various options. Make sure to select the menu item that says "Convert to..." and then select "WMA" on the popup menu. (*OGG is only available in Audio Converter Pro.*)

2. WMA to WMA

If you are trying to convert a WMA to a new WMA, you can select the second menu item, which will pop up a submenu. Make sure to click on the "WMA" item on the submenu and the conversion will begin.

3. Play List to WMA

If you are trying to convert a [play list](#) of various formats to WMA, you need to select the second menu item, which will pop up a submenu. Make sure to select the "WMA" item on the submenu and the conversion will begin. The software will create WMA files as specified in the [Options](#).

4. Convert a folder's audio files to WMA

To convert a folder's audio files in one right click operation, simply right click on a folder and select "Convert this folder's audio files to" and then select WMA from the pop up menu. (If the folder has subfolders it will ask you if you want to convert the subfolder's audio files as well.)

NOTE: If you do not see an option to convert to WMA, you may not have WMA installed properly. [See the troubleshooting section to fix this.](#)



(Available in Audio Converter Pro.)

5. Rip a CD or a track to WMA

To rip an entire CD or a track to WMA, double click "My Computer", followed by right clicking on a CD and then clicking "Explore". Right click on one or more of the "Track.CDA" files and select "Convert To", followed by clicking "WMA" on the pop up menu. ** Note that the software will automatically look up the track names in freedb.org, and, therefore the converted file may not start with "track", etc.

Creating OGG Files



(Available in Audio Converter Pro.)

1. WAV, WMA or MP3 to OGG

You can create OGG files by simply right clicking on a WAV, WMA or MP3 file. A menu will pop up with various options. Make sure to select the menu item that says "Convert to..." and then select "OGG" on the pop up menu. (OGG is only available in Audio Converter Pro.)

2. OGG to OGG

If you are trying to convert a OGG to a new OGG, you can select the second menu item, which will pop up a submenu. Make sure to click on the " OGG " item on the submenu and the conversion will begin.

3. Play List to OGG

If you are trying to convert a [play list](#) of various formats to OGG, you need to select the second menu item, which will pop up a submenu. Make sure to select the " OGG " item on the submenu and the conversion will begin. The software will create OGG files as specified in the [Options](#).

4. Convert a folder's audio files to OGG

To convert a folder's audio files in one right click operation, simply right click on a folder and select "Convert this folder's audio files to" and then select WMA from the pop up menu. (If the folder has subfolders it will ask you if you want to convert the subfolder's audio files as well.)

5. Rip a CD or a track to OGG

To rip an entire CD or a track to OGG, double click "My Computer", followed by right clicking on a CD and then clicking "Explore". Right click on one or more of the "Track.CDA" files and select "Convert To", followed by clicking "OGG" on the pop up menu. ** Note that the software will automatically look up the track names in freedb.org, and, therefore the converted file may not start with "track", etc.

Wave Files

Wave files usually contain uncompressed PCM audio data.

In some cases, it may be compressed PCM data in a format such as ADPCM, GSM or True-Speech.

Wave files end in the 3 letter extension .wav.

.WAV

MP3 Files

MP3 files contain perceptually encoded sound data.

The frequencies that humans cannot perceive are removed, although some audio purists say they can tell the difference between a high bit-rate MP3 and a Wave file.

A typical MP3 is 10 times smaller than an equivalent WAV file.

MP3 files usually end in .mp3. They are also used with .mp1, and .mp2 file extensions.

.MP3

.MP2

.MP1

WMA Files

WMA stands for Windows Media Audio. WMA files contain perceptually encoded sound data.

The frequencies that humans cannot perceive are removed, although some audio purists say they can tell the difference between a high bit-rate WMA and a Wave file.

A WMA file can be as much as 20 times smaller than an equivalent WAV file.

.WMA

Play Lists

A play list is simply a list of several MP3, OGG, WMA and/or WAV files in a specific order.

Here are the most common types of play lists.

.M3U

[WinAmp](#) play list. (Supported by many programs.)

.PLS, .PL

[Sonique](#) play list

.CBS

Acoustica MP3 CD Burner play lists

.ASX, .WPL, .WAX, .WVX

Windows Media Player play lists

.RXP, .CL3, .CL4, .CL5, .RCL

Roxio Easy CD Creator or Adaptec Easy CD Creator play lists

.NRA

Ahead Nero play lists

.PYA

Cakewalk Pyro play lists

.RMP

Real Jukebox play lists

.XML



iTunes play lists.

When you [convert a play list](#), a window will come up and allow you to choose which files you'd like to specifically convert.

(OGG is only available in Audio Converter Pro.)

Options Overview

How do I get to the options? (3 methods)

1. Double click the program icon and select "Options"
2. Select the Start button, followed by "Programs", followed by "Acoustica MP3 To Wave Converter" or "Acoustica Audio Converter Pro", followed by "Options"
3. Right click on a supported file format, select the second menu item with the icon next to it  or  and select "Options..." on the submenu popup.

There are 3 main tabs in the options window.

[General Options](#)

Set general options such as the decode directory or normalization.

[Wave Options](#)

Set the format and quality of the WAVE files that the software creates

[MP3 Options](#)

Set the format and quality of the MP3 files that the software creates.

[WMA Options](#)

Set the format and quality of the WMA files that the software creates.

[OGG Options](#) (Available in Audio Converter Pro.)

Set the format and quality of OGG files that the software creates.

[CD Ripping Options](#) (Available in Audio Converter Pro.)

Set the CD ripping options and track naming conventions.

[Audio Processing Options](#)

Normalization & silence removal...

General Options

[Converted Audio Files Directory](#)

[Processing Power Usage](#)

[Play Sound When Done?](#)

[Prompt Before Overwriting Files?](#)

[Display errors on exit if errors occur?](#)

[Always convert all files in play lists \(.m3u, .pls\). Do not prompt me.](#)

[Open the Converted Audio Files directory when all conversions are finished.](#)

[Preserve folder hierarchy with converted files](#)

[Temporary Files Directory](#)

These general options dialog allows you to configure the software more to your liking.

Converted Audio Files Directory

Choose the directory where all converted files are stored. By pressing "Choose", a directory-browsing dialog will appear and allow you to locate and select a new directory. If you change the directory during a conversion, it will take affect when the next file starts to convert. The default directory is "C:\Converted Audio Files\".

Processing Power Usage

Choose how long the software pauses during conversions. You can set it to not pause at all or to pause up to 3 seconds. This is important if you want to do other work while it is converting. The trade off is up to you. This option tells the converter to not overuse your computer's CPU.

Play sound when done?

Check this if you want a sound to be played when the conversion is done. If you want to play your own sound, replace the "done.wav" in the software's directory with your own sound.

Prompt before overwriting files?

If this is checked, the software will ask you if you want to overwrite any existing wave files being converted. For example, if you had already converted "easyjazz.mp3" into "easyjazz.wav" and you were re-converting it, a dialog would confirm if wished to overwrite it. By removing this checkbox, it will always overwrite and not bother to prompt you.

Display errors on exit if errors occur?

Keep this checked if you want to see the details of any errors that occur during the conversion. If you don't care, uncheck this.

Always convert all files in play lists (.M3U, .PLS). Do not prompt me.

M3U and PLS files are play lists. They contain a list of MP3s or other sound files. If this is checked, the program will let you pick which files you want to convert. It will also display any files it could not find, but you will not be able to select them.

Open the Converted Audio Files directory when all conversions are finished.

Ever wonder where your converted files are being stored? This convenient feature will open the directory where they are being stored when the converter finishes. Uncheck this if you don't want to open the decode directory after the conversions are finished..

Preserve folder hierarchy with converted files

When converting a folder by selecting "Convert this folder's audio files to", the converter will create folders and subfolders under the "Converter Audio Files" directory. For example, if you decided to convert "C:\My Music\Beatles" by right clicking on the folder "Beatles", it would create a folder called "Beatles" in your "Converted Audio Files" directory. If you had right clicked and converted "C:\My Music", it would create a folder called "My Music" with a subfolder called "Beatles". If this option is unchecked, all audio files will be directly under the "Converted Audio Files" directory.

Temporary Files Directory

This is the directory where temporary files are created for use with the software. To free up space, you can click the "Delete Temporary Files..." button.

CD Quality WAV files

This is the most popular setting. If you are creating WAV files so that you can burn them on custom CD compilations, choose this option. It will ensure that any non-CD quality format WAVs and MP3 files are converted to CD quality compatible WAV files.

CD quality format WAV files are 44,100 Hz, 16 bits, stereo.

Align To CD Block Boundaries Option

When burning audio CDs, it is important that the WAV files being used fit into CD Block Boundaries. In some cases, with some CD players, small pops of static can occur when starting playback of certain tracks if the tracks do not start on CD Block Boundaries.

Note that this will add a little extra silence to the track. However, in the worst-case scenario, this will not be any longer than 1/72th of a second!

Specific Format WAV files

The last alternative can be used for special situations where you need all your resultant WAV files to be in a specific format. For example, you can use this if you need all your WAV files to be mono.

Sample Rate

The sample rate is the number of sound points per second. For example, 22,050 Hz means that there will be 22,050 samples of sound data every second. You can also type in the sample rate if its not in the list.

Mode

Stereo means that the resultant files will have a left and right channel. Mono means that there is only one channel.

Bits Per Sample

Each sample is stored in a finite number of bits. The more bits you use, the less noise is introduced to the sound. However, the file size will also get bigger as higher bits per sample are used. The default is 16 bit. 8 bit sounds may sound noisy especially for subtle dynamic sounds.



(Available in Audio Converter Pro.)

In Audio Converter Pro, you can also set the bit depth to 24 bit, 32 bit or 32 bit float which very specialized systems or programs may require.

(Note that [CD Quality format](#) is the same as specifying a sampling rate of 44,100 Hz, a mode of Stereo and Bits Per Sample of 16 bits.)

OGG File Options



(Available in Audio Converter Pro.)

These options allow you to set the Bit Rate and quality of OGG files.

[Preset Quality](#)

[Specify Settings](#)

Preset Quality

This convenient slider allows you to quickly choose from a list of various configurations.

Preset	Bitrate	Channels
=====	=====	=====
Voice Quality	64 kbps	Mono
FM Quality	96 kbps	Stereo
Tape Quality	128 kbps	Stereo
Hi-Fi Quality	160 kbps	Stereo
CD Quality	192 kbps	Stereo
Studio Quality	256 kbps	Stereo
Best Quality	250 kbps	Stereo

Specify Settings

This allows you to set the specific bit rate, channels and either Average or Variable bit rate.

- Average Bit Rate – Choose this to set the average bit rate.
- Variable Bit Rate – Choose this to set the variable bit rate. Change the slider to set the quality from 1% to 100%
- Mode – Choose mono or stereo in either Average or Variable Bit Rate mode

CDA/CD Ripping Options



(Available in Audio Converter Pro.)

Ripping or extracting a track off a CD is as easy as right clicking on the track and converting. These settings are used for ripping audio CDs.

Store songs in folder with artist's name

This setting will create an artist folder under the "Converted Audio Files" directory. The freshly ripped track/converted file will be located in this new sub-folder.

Use Artist In Song's File Name

This option will cause the software to create the ripped file to be called something like "Bubba Smith – My Silly Dog.mp3". The artist is "Bubba Smith" and the track is "My Silly Dog"

Use Album In Song's File Name

This option will cause the software to create the ripped file to be called something like "Bubba Smith - Whole Lot Of Fish - My Silly Dog.mp3" or "Whole Lot Of Fish - My Silly Dog.mp3" depending on your other options. The artist is "Bubba Smith", the album is "Whole Lot Of Fish" and the track is "My Silly Dog"

Use Track Number In Song's File Name

This option will cause the software to create the ripped file to be called something like "Bubba Smith - Whole Lot Of Fish - 1. My Silly Dog.mp3". The artist is "Bubba Smith", the album is "Whole Lot Of Fish" and the track is "My Silly Dog"

Look Up CD Track Info On Freedb

This option will cause the converter to look up the album, artist and genre information from an online database of CDs called FreeDB. Thus, you will have files with the actual artist information. If you wish to change the freedb server, go to freedb.org and type in the new server in the edit box.

Rip Speed

This allows you to set the speed of the rip. The default is "Max" which is the maximum speed possible for your CD drive. You may choose a slower speed for more accurate rips.

Jitter Correction

Seriously, some CD drives cannot seek or move to an exact time offset on the CD and, thus, it is possible to have errors when copying a track. By default, the software automatically detects whether or not it needs jitter correction.

- If needed – This is the default.
- No - Do not use jitter correction. (Faster, possible inaccurate rips.)
- Yes – Use jitter correction. (Slower, more accurate rips.)

Error Handling During Rips

It is possible to have a rip error if a track especially if the CD is dirty or scratched. By default, the software will attempt to re-read the erroneous track info 10 times. The other options are:

- Ignore Them – Ignore errors and rip as if nothing happened. J
- Retry – This will retry reading the erroneous area for the given # of times.
- Abort – This option will halt the rip if an error occurs.

FreeDB

The remote database is freedb.org . It is a FREE online database of 1000's and 1000's of CD albums and track information. When you put a CD in your CD drive, our software queries the database in order to get the artist, album and track information.

MANY, MANY thanks to the people and volunteers behind freedb.org!

Audio Processing

These audio processing options allow you to do additional audio processing on the files you are converting.

[Normalize all converted audio files to X%](#)

[Warn About Incomplete Songs](#)

[Automatically Remove Silence](#)

Normalize all converted files to X%

This is a great option that will make sure that all your converted files have a similar and consistent volume or amplitude level. You can change the percentage at which it is normalized to. 100% would be maximum volume. 80% is the minimum setting. 97% is the default.

Warn About Incomplete Songs

This feature will alert you possible partial songs. The algorithm tests whether or not there is a sufficient level of sound at the last 20 milliseconds of the song.

The threshold can be set from 0% (abs silence) to 100% (half max volume)

The default threshold setting is 12%. Note that in some cases, depending on the threshold setting, the song may actually be complete. If you aren't sure, try playing it back before deciding to complete the conversion.

Automatically Remove Silence

Some tracks have extra silence at the start and end. This feature will automatically remove the silence. Note that it will not remove the silence in the original file, but will remove the silence in the copy.

Troubleshooting

[Ok, what am I doing wrong? How do I use this?](#)

[I do not see an option to convert to or from WMA files!](#)

[How do I convert more than one file at a time?](#)

[Does this program burn audio CDs?](#)

[Are the original files replaced by the converted files?](#)

[Right clicking fails to display the right click menu item!](#)

[Converted WAV files are sounding bad.](#)

[Conversions are taking a long time.](#)

[I have purchased a registration code and its not accepting it!!!](#)

[I have not received my registration code! Isn't it about time!](#)

[Where are my MP3s?](#)

[Some converted files are very quiet. How do I make them the same volume?](#)

[Why does that directory keep popping up after the converter is finished?](#)

[My problem isn't in here!](#)

Ok, what am I doing wrong? How do I use this?

To start converting MP3 files, you need to right click on the MP3, WMA or WAV files in Windows. Yes, you heard right...You start the program by right clicking on MP3, WMA or WAV files in Windows.

For example, if you had a bunch of MP3 files in "C:\My Music", you would first double click "My Computer", followed by double clicking "(C:)", followed by double clicking the "My Music" folder. Select the MP3 file you want to convert. Right click on the file and a menu will appear. (In this case, the original file is called 'love.mp3'.) Click "Convert to WAV" and the conversion will start.

You can drag files directly onto the software's icon on your desktop to automatically start the conversion.

Does this program burn audio CDs?

No. The software simply converts MP3 and WAVE files. Most CD burning programs will use Wave files in 44khz, stereo, 16 bits, but will not accept MP3 files. You can use our software to convert your MP3 files to WAV files. (Acoustica has another product called MP3 CD Burner that burns custom audio cds, which you can find at [acoustica.com](http://www.acoustica.com)).

Are the original files replaced by the converted files?

No. The original files that you convert are not deleted. They are kept intact. The converted audio files are stored in the decode directory, which defaults to "C:\Converted Audio Files".

I do not see an option to convert to or from WMA files!

In order to convert to and from WMA files, you must have support for Microsoft Windows Media Format 7.1. If you are right clicking on a WMA file and you do not see "Convert To WAV" in the right click menu, you probably do not have this installed. To download and install it, please visit <http://www.acoustica.com/plugins/wma-install.htm> . (You do not need to restart your computer!)

Right clicking fails to display the right click menu item!

The software needs to be re-associated with WAV and MP3 files. You can do this by running the "Re-associate" item in the MP3 To Wave Converter program group. Click the Window's *Start* button and select *Programs*, then find the "MP3 To Wave Converter" folder and click the "Re-associate" option.

Converted WAV files are sounding bad.

The converted WAV files are sounding grainy. Go to the [Wave options](#) and set it to use the "best suited format."

Conversions are taking a long time.

Go to the [General Options tab](#) to set the pauses to a shorter time. 50 – 250 millisecond pauses are a good setting. For maximum speed, you can set it to 0 millisecond pauses if you don't need to do any other processing on your computer!

I have purchased a registration code and its not accepting it!!!

Please make sure you are typing in the registration code. It is pretty common to accidentally type in the product # or order #. Scan down your order email to the line that says "Your registration code is: " and the number right after that is your registration code! Also, don't forget to enter your name in step 3. [More help on registration.](#)

I have not received my registration code! Isn't it about time!

Do not panic! In many cases, there may be a processing delay. Sometimes, people have supplied the wrong email address. In rare cases, the registered users are unreachable due to mis-configured email clients or privacy control. [See this for more help.](#)

Where are my MP3s?

You're all ready to convert your MP3s...but where are they?

You can go to the Window's Start button, followed by "Find", followed by "Files or Folders". Type '*.mp3' without the single quotes and make sure "My Computer" is selected in the "Look In" control. Then press the "Find Now..." button. This will take awhile and scan your hard drive for all your MP3s. Then you just have to right click on the ones you want to convert!

Some converted files are very quiet. How do I make them the same volume?

Go to the [General Options](#) and check "Normalize converted files". This will make sure that all WAV files have a consistent volume.

Why does that directory keep popping up after the converter is finished?

Go to the [General Options](#) and uncheck "[Open the Converted Audio Files directory when all conversions are finished.](#)"

How do I convert more than one file at a time?

In the Window's Explorer, select the MP3 or WAV files you want to convert.

You can select the files by left clicking and then dragging over the file icons (When you are dragging it shows a big square.). Or you can select the files by holding down the *Ctrl* key and left clicking on the individual songs you want.

Right click on one of the selected files and a menu will appear. Click "Convert audio files to WAV" and the program will start! All the files selected will be queued up.

My problem isn't in here!

Registered users receive technical support. Please visit the Acoustica website @ <http://www.acoustica.com/support.htm> for more technical support.